

Family School Liaison Team

The Family School Liaison Team:

- Provides short-term support to students, their families, and their schools.
- Is accessible, upon referral, to families and schools to work with family-based school-based concerns.
- Provides family centered needs assessment following referral and consent.
- Provides possible ideas, resources, and strategies, to assist building on family and school strengths.
- Advocates and assist families to access services or maximize service usage.
- Liaises with families, schools, and other service providers, in order to facilitate communication and collaboration.
- Consults with families and schools to explore possible options to address family and school based concerns.
- Provides service to students and families within Rocky View Schools.

Services

There are two types of services provided within Rocky View Schools. The appropriate service will be determined at the time of referral.

1. **RCCA** (Regional Collaborative Calgary and Area)
 - Provides support for academic, social, emotional or behavioural issues that impact school performance
 - Referrals are forwarded through the School
 - Parents may access these services through contacting their child's School
2. **COPE** (Community Outreach in Paediatrics, Psychiatry and Education)
 - Provides paediatric and psychiatric assessment, consultation and follow-up services for students in Kindergarten through Grade 12
 - Parents may access these services through contacting their child's School

Reasons for Referral

The Family School Liaison workers serve children and/or families experiencing difficulties in areas including, but not limited to:

- Grief/Loss
- School Concerns
- Divorce
- Emotional Concerns
- Family Concerns
- Parent/Child/Teen Conflict
- Social Skills
- Alcohol/Drug Abuse
- Behaviour Problems
- Peer Interaction/Bullying
- Abuse

The Rocky View Schools Family School Liaison Service is supported by **RCCA** (Regional Collaborative Calgary and Area)

Confidentiality

Any information shared with the Family School Liaison Worker is confidential under the guidelines of the Alberta Children and Youth Initiative.

The Integrated Service Approach will facilitate the delivery of services to children and youth. "Integrated" means that the program or service has several distinct components, each of which may be delivered separately, but when considered together, comprise the complete program or service.

Consent Based Approach:

Information sharing between service providers that are supporting Family School Liaisons Families.

Confidentiality will be waived if:

1. The worker has information about the suspected or potential abuse or neglect of children. All professionals are required by law to report this to the police or Child Welfare Authorities.
2. The worker believes that there is risk of harm to self or others.
3. The worker and/or client file is subpoenaed in a court of law.

Family School Liaison Service

- Facilitate connections between family, school and community to assist with positive changes in their environment.
- Address the identified needs of students with various emotional and/or social difficulties.
- Strengthen families by providing support, teaching, and resources.
- Promote a closer link between school, family, and community.
- Provide Family centered needs assessment and individual support within the school setting to address presenting concerns.
- Provide consultation for school personnel regarding student social and emotional concerns.
- Promote collaboration and communication among family, school and community service providers.
- Provide school-based prevention oriented educational groups and programs as feasible.

For further information pertaining to the Family School Liaison Service, please contact:

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Learning Supports

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Family School Liaison Services

